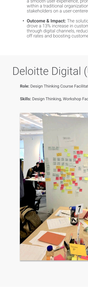

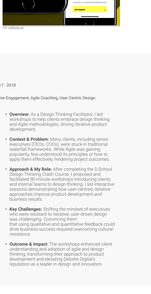

DEVANG CHOUHAN PORTFOLIO About Resume LinkedIn

Lime | Family Meal Planning
Role: Creator / Researcher / Builder | Year: 2025 - 2026

Skills: Product Discovery & Strategy, Agentic Workflows, AI Orchestration

Overview: L ime connects meal planning and grocery shopping through agentic workflows that turn weekly plans into priced, deal aware shopping decisions.

Context & Problem: Lime started as a personal AI agent, expanded into a shared household experience, and ultimately became a multi-user platform. Meal planning and grocery shopping are fragmented across tools and decisions. Households spend significant time on: Deciding what to cook week to week.
Comparing prices and deals across stores.
Planning around healthy, nutritious meals.

Key Features:
Meal plans based on nutrient and dietary needs.
Price and deal aggregation across local grocery stores. Smart shopping lists automatically derived from
selected meals.
Ingredient substitution preferences at dish and household level.
Pantry tracking to prevent duplicate purchases.

Key Challenges:
Designing workflows that reliably transform preferences into actionable meal plans and shopping lists.
Aggregating price and deal data across grocery stores with inconsistent data availability.
Balancing personalization with simplicity to reduce onboarding friction for households with diverse dietary needs.

Outcome & Status: Lime is live in invite-only beta, iterating based on real household usage and feedback.

link: getlime.io

Product Discovery Agent
Role: Creator / Researcher / Builder | Year: 2025

Skills: LLM APIs, Product Discovery & Strategy, Design Thinking, Web Development

Overview: Built an product discovery agent that helps
founders and product leads validate ideas and analyze
existing products. The tool combines real-time review
gathering,trend analysis, competitor insights, and AI-
generated validation plans to de-risk product decisions
before development.

Workflows
App Analysis: Finds the app by name, pulls recent user reviews, de-duplicates and clusters themes, highlights representative reviews, spots trends, and proposes improvement ideas and market opportunities. Includes competitor sentiment analysis to understand the competitive landscape.

Idea Validation: Guides users through a structured validation process: define problem and target audience → analyze market and competitor landscape → receive prototype build plans and custom validation roadmap with research questions and success metrics.

Process Highlights:
Integrated LLM with multi-source data: app store APIs and feeds for real-time review and trend analysis. Implemented Redis caching for performance
optimization and cost reduction.
Built serverless architecture (Vercel) for scalable API endpoints.
Designed context-aware Q&A system that grounds AI
recommendations in user-provided evidence.

link: prodis.io

five81 - Airbnb

Role: Principal, Discovery & Innovation | Year: 2025

Skills: User Research, Product Discovery, User-Centered Design, Continuous Improvement, Behavioral Insights, Qualitative Analysis

Overview: I conducted comprehensive user research to
uncover barriers preventing Airbnb adoption among
travelers aged 25 44. The research aimed to identify
product opportunities to attract new users while addressing
gaps in trust, usability, and market-specific preferences.

Context & Problem: While Airbnb has transformed travel accommodations, many online travelers still prefer traditional booking platforms. This research aimed to understand why non-Airbnb users hesitate to book stays and identify opportunities to improve adoption.

Approach & My Role: Through user interviews and usability testing, I engaged participants from established markets (US, UK, Australia, Germany) and emerging markets (India, Brazil, Morocco, Mexico).
Designed standardized interview guides.
Conducted 45–60-minute remote sessions testing platform on both mobile and desktop.
Analyzed user behaviors, motivations, and barriers to deliver actionable recommendations.

Key Challenges: Recruiting relevant participants unfamiliar with Airbnb but active on other platforms. Addressing cultural differences in trust and service expectations across markets. Overcoming language barriers in interviews with non native English speakers.

Outcome & Impact: The research highlighted product discovery opportunities with the aim to unlock new market
segments, strengthen global adoption, and increase user
trust. This research was shared with Airbnb’s team to guide
product strategies aimed at addressing these barriers.

XSI

Role: Product Lead | Location: Toronto (Canada) | Years: 2021 - 2024

Skills: New Product Development, Blockchain, ESG Compliance, Sustainability, Supply Chain Transparency, Stakeholder Alignment, SaaS

Overview: XSI is an aquaculture startup using AI to deliver
insights and drive growth. As Product Lead, I led the
development of a blockchain-based sustainability product
to bring transparency to the seafood supply chain from
South America to global markets. The product allowed
consumers to track seafood origin, environmental impact, and meet the producers behind their food.

Context & Problem: Our research revealed that consumers struggled to understand what “sustainable seafood” really meant, and existing certifications were often unclear or unreliable. This showed a clear need for a more transparent and accessible solution.

Approach & My Role: I led a zero-to-one initiative to develop a product that built trust and brought transparency in the seafood supply chain, based on ESG guidelines. After extensive market research, including fieldwork in South America, we launched a pilot where consumers could access details on seafood’s origin, carbon emissions and get to know the farmers. The project was well-received by key stakeholders.

Key Challenges: Navigating the aquaculture industry’s geopolitical issues, tariff changes, and the absence of standardized global ESG guidelines posed significant challenges.

Outcome & Impact: Although the project was paused due
to market conditions, the pilot validated the concept and
demonstrated the potential for increased transparency in
the seafood supply chain, garnering positive feedback from
farmers and consumers.

Deloitte Digital (Canada) - PC Optimum
Role: Senior Product Manager | Location:Toronto (Canada) | Years: 2019 - 2020

Skills: Cross-Functional Leadership, UX Research, Product Strategy, C-Suite Alignment, Product Growth, Gamification,

Overview: I led the research and development of new features like shopping lists and
gamification to increase user activity and keep customers engaged in the PC Optimum loyalty program.

Context & Problem: The program faced declining market share and a drop in weekly active users. While the loyalty program allowed customers to earn points, the app was often used as an afterthought, primarily in stores, and lacked regular user engagement.

Approach & My Role: I conducted in depth research into customer behaviour, discovering many relied on other apps for shopping lists and mainly used PC Optimum just to track points. I proposed integrating a shopping list feature along with gamification to make the app more useful in everyday shopping. We build and tested multiple prototypes. I led the end-to end process, building and testing multiple prototypes to the final release, collaborating with customers and stakeholders along the way.

Key Challenges: The primary challenge was shifting the perception of the app from a loyalty tool to a shopping companion that users would engage with regularly, even before entering the store.

Outcome & Impact: The new features and design resulted in a 7.5% increase in weekly active users year over year and significantly improved customer
retention, making the app a more central part of the
shopping experience.

link: pcoptimum.com

Deloitte Digital (UK) - Raiffeisen Bank
Role: Agile Transformation Lead | Location: Vienna (Austria) | Years: 2018 - 2019

Skills: Agile Coaching, Banking, Digital Onboarding, Regulated Products, EU Compliance, User Journey Mapping, Continuous Improvement

Overview: Led the agile transformation of Raiffeisen
Bank s customer onboarding process and helped
teams adopt an agile mindset, resulting in a 13%
increase in digital customer acquisition and improved
user experience.

Context & Problem: The banks manual onboarding process led to poor user experience and low digital conversion rates, as customers expected more seamless online interactions.

Approach & My Role: Led the development of a remote KYC onboarding solution, prioritizing a seamless, user friendly experience. Conducted user research and collaborated closely with UX/UI designers to map user journeys, ensuring the design was intuitive and EU compliant. Provided Agile coaching to product development teams, guiding them in adopting Scrum and Kanban frameworks, facilitating sprint planning and retrospectives, and fostering a collaborative culture of continuous improvement.

Key Challenges: Balancing strict EU compliance with a smooth user experience, promoting Agile adoption within a traditional organization, and aligning stakeholders on a user centered approach.

Outcome & Impact: The solution improved UX and
drove a 13% increase in customer acquisition
through digital channels, reducing onboarding drop-
off rates and boosting customer satisfaction.

Link: workaround.me

link: raiffeisen.at

Deloitte Digital (UK)
Role: Design Thinking Course Facilitator | Location: London (UK) | Years: 2017 - 2018

Skills: Design Thinking, Workshop Facilitation, Change Management, Executive Engagement, Agile Coaching, User Centric Design

Overview: As a Design Thinking Facilitator, I led
workshops to help clients embrace design thinking
and Agile methodologies, driving iterative product
development.

Context & Problem: Many clients, including senior
executives (CEOs, COOs), were stuck in traditional waterfall frameworks. While Agile was gaining popularity, few understood its principles or how to apply them effectively, hindering project outcomes.

Approach & My Role: After completing the D.School Design Thinking Crash Course, I proposed and facilitated 90 minute workshops introducing clients and internal teams to design thinking. I led interactive sessions demonstrating how user centred, iterative approaches improve product development and business results.

Key Challenges: Shifting the mindset of executives who were resistant to iterative, user driven design was challenging. Convincing them
that using qualitative and quantitative feedback could drive business success required overcoming cultural resistance.

Outcome & Impact: The workshops enhanced client understanding and adoption of agile and design
thinking, transforming their approach to product
development and elevating Deloitte Digital s reputation as a leader in design and innovation.

WorkAround.me

Role: Founder | Location:London (UK) | Years: 2012 - 2016

Skills: Lean Startup, Entrepreneurship, Stakeholder Management, Go-to-Market Strategies, UX Research, Agile Product Development Life Cycle

Overview: As the Founder of WorkAround.me, I launched a
location-based platform that connects local businesses
with candidates for temporary work.

Context & Problem: During university, I struggled to find
local temporary work—a common issue for many students
and job seekers. This inspired the creation of
WorkAround.me, simplifying the process of matching businesses needing immediate help with candidates seeking flexible work.

Approach & My Role: I led the project from ideation to launch, securing funding, conducting market research, and developing the product. I oversaw all aspects of development, from prototyping to designing a user-friendly interface, while managing cross-functional teams. Continuous iteration based on user feedback ensured the platform met the needs of both businesses and job seekers.

Key Challenges:Balancing market demands with the complexities of building a new product was challenging. Leading a diverse team and aligning stakeholder expectations while maintaining a seamless user experience
required strategic problem-solving and coordination.

Outcome & Impact: WorkAround.me became a viable,
scalable product, successfully connecting businesses and
job seekers. Its success was measured by the number of
connections made and roles fulfilled, addressing the core
needs of both parties. link: workaround.me

Metropolis International
Role: Digital Product & Marketing Manager | Location:London (UK) | Years: 2012 - 2016

Skills: Design Sprints, Dual Track Agile, Travel & Hospitality, B2B, B2C, Cross Platform, Revenue Growth, User Engagement, High-Fidelity Prototyping

Overview: I led the development and marketing of a
unified travel platform catering to both B2B and B2C
segments, driving user engagement and revenue across iOS, Android, and Web.

Context & Problem: The company needed an easy
to use travel platform, strong marketing strategies, and a solid mobile presence.

Approach & My Role: I led a cross functional team of designers, developers, and marketers to build mobile apps and revamp the website. We used dual-track Agile to continuously enhance the user experience, guided by design and research sessions. I also launched a B2B platform for partners like Jetair, British Airways, and Vitality Races, and optimized our search and social media campaigns. Additionally, I designed and developed a system to track revenue from partner restaurants and merchants worldwide.

Key Challenges: Balancing the differing needs of B2B partners and B2C users while maintaining a seamless, consistent experience across platforms.

Outcome & Impact: The platform reached over 1.5 million users, improved engagement, and increased revenue by 11%.

link: forlessguides.com

The Royal Bank of Scotland (RBS)
Role: Digital Specialist | Location: London (UK) | Years: 2011 - 2012

Skills: Banking, Digital Transformation, Search Optimization, Analytics, Compliance, Vendor Management, Coaching

Overview: I led efforts to enhance RBSs new
corporate website, focusing on search strategies,
user experience, and analytics.

Context & Problem: Following the 2008 financial
crisis, RBS, with significant government ownership,
needed to improve how customers found and interacted with the new site. Challenges included increasing external and internal search functionality, capturing useful data, and ensuring compliance with regulations.

Approach & My Role: I created tailored search strategies, and collaborated with the Google London team to improve the intranet search, and unified analytics (Adobe) tracking across multiple platforms. I worked closely with external agencies to refine user experience and led internal training sessions on search, analytics, and social media best practices.

Key Challenges: Balancing the needs of various stakeholders, including the government, while navigating regulatory constraints.

Outcome & Impact: The project improved search
functionality and user interaction on the corporate
website, while internal teams gained valuable skills in
digital tools and strategies.

link: rbs.co.uk

Met Film School

Role: Web Marketing Manager | Location: London (UK) | Years: 2009 - 2012

Skills: Digital Marketing, Budget Management, Brand Engagement, Conversion Rate Optimization, SEO/SEM, Partnerships

link: metfilmschool.ac.uk

Overview: I led web marketing efforts to increase brand engagement and drive revenue growth through well-defined digital strategies.

Context & Problem: Met Film School offers private filmmaking courses, including PG Degrees, Diplomas, and certificates. The school needed to strengthen its online presence and improve site conversions, but no prior strategies were in place.

Approach & My Role: I managed a £2M annual budget, working with design agencies to ensure brand consistency and deliver a smooth user experience across all websites. I developed and implemented marketing strategies for search (paid and organic), social media, and online partnerships, targeting relevant audiences and improving online visibility.

Key Challenges: Managing a large marketing budget early in my career, ensuring a good return on investment, and maintaining consistent brand messaging across multiple channels while overseeing external agencies.

Outcome & Impact: We successfully reduced cost-per visit and increased conversion rates, leading to a 33% rise in brand engagement and 12% revenue growth.

devang chouhan Email Linkedin